

Ceramin® floors are among the highest performing floors available. To ensure your floors will look as good as the day they were installed, follow the simple instructions outlined below so you can enjoy them for years to come. Please carefully read the points below; and if you have any questions, contact our support line at 888.255.3412.

## KEY CARE AND MAINTENANCE CRITERIA

- After installation, the floor should be kept at 30-75% Relative Humidity and between 10°C - 38°C (50°F - 100° F).
- If used with underfloor heating the maximum temperature of the heating system should be 29° C (85° F). Temperature should also be adjusted by a maximum of 2.5° C (3° F) in a 24 hour period.
- Place floor mats and area rugs at main entrances to minimize abrasive debris that may be introduced to the floor.
- Place protective pads under furniture legs and other movable furniture.
- Use protective mats under wheeled office-type chairs.
- In cases of wheel chair use take care to remove embedded debris from tires when entering the home and use protective mats under high use areas.
- Avoid using polishes, waxes or detergent-based cleaners as they will leave a film/residue on the surface of your floors and may cause damage beyond repair. The surface of Ceramin® flooring does not require refinishing and will maintain its original appearance.
- Never use abrasive cleaners on your Ceramin® floors.
- We do not recommend flooding or heavy use of water on your floor. While Ceramin® is a waterproof product, over time moisture can seep through the seams of the floor and cause moisture related damage underneath the floor.

## DAILY CLEANING GUIDELINES

- For daily cleaning, use a dust mop, broom or vacuum with hard surface attachment to remove dust, loose dirt or debris.
- For more thorough cleaning, where a cleaning solution may be required, use a water-based floor cleaner. Alternatively, you can make your own cleaner by adding 2 fluid ounces of vinegar to 30 fluid ounces of warm water.
- To apply cleaner to the floor we recommending using a misting bottle, applying the cleaner to an area and then wiping with a cloth or mop.